



CUSTOMER SPOTLIGHT: PREMIER RETAILER

Return-to-Work Success with On-Site Job Analysis

In October 2021, a premier retailer partnered with CorVel to enhance the return-to-work outcomes of their workers' compensation program. Offering local support and advanced technology, CorVel effectively provided on-site job analysis to help build the retailer's job bank for modification-duty placement.

The retailer's collaborative partnership with CorVel focused on optimizing employee well-being and operational efficiency for faster return to work. With on-site job analysis, an experienced CorVel case manager worked in tandem with adjusters and return-to-work coordinators to provide tailored solutions for each injured employee. The analysis served as the foundation for a comprehensive job description repository and enabled the provision of job modifications and light-duty alternatives until physicians cleared employees for regular duties. CorVel actively sought feedback from the retailer's team during on-site analyses, fostering tailored program improvements and facilitating solutions to address safety concerns.

By leveraging CorVel's on-site job analysis, the premier retailer realized cost efficiencies in workers' compensation and promoted a safer and more informed return-to-work process.



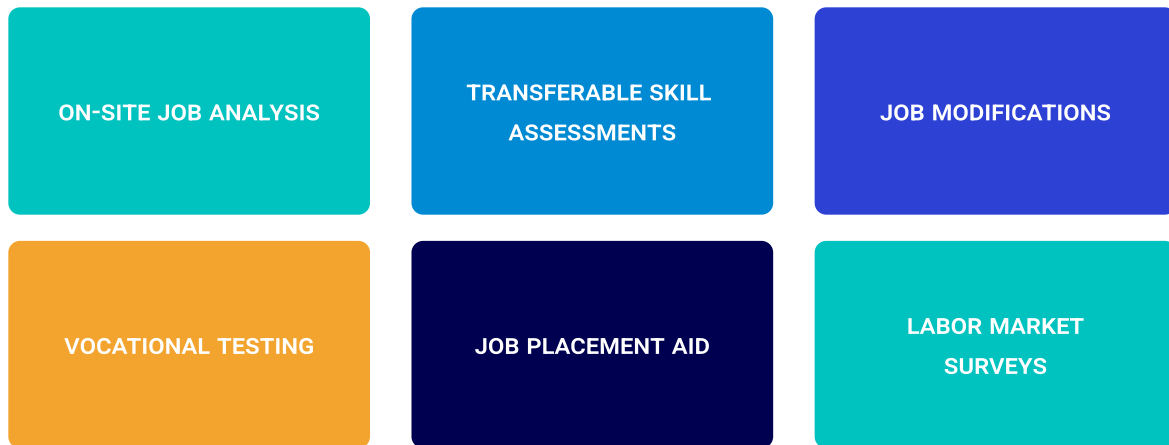
CorVel has assisted in revitalizing our return-to-work program by offering a dedicated team of return-to-work coordinators who proactively identify modified duty opportunities. These coordinators work closely with adjusters, providers, managers/supervisors, and employees to ensure legal compliance and timely return to work. **Collaboration between the teams has resulted in a significant decrease in lost time from work due to injuries, leading to faster return to work, improved productivity, and lower medical costs."**

- Principal Risk Program Manager,
The Premier Retailer

Unlike conventional employer job descriptions, CorVel's analysis provided in-depth insights into specific positions' physical, cognitive, and emotional demands. CorVel's detailed on-site job analysis enhanced the retailer's job bank for modification-duty placement and fostered clear communication with employees regarding job physical requirements, thus streamlining the return-to-work process and enabling effective job placements.

Vocational Evaluation Services:

CorVel provides vocational evaluation services to assess injured workers' qualifications, including:



These services ensure compliance with statutory requirements and are designed to reduce workers' compensation costs by preventing extended disability claims and retaining employees. CorVel's on-site job analysis assesses job functions, physical demands, and educational requirements, serving as a foundation for temporary modified-duty and transitional employment programs.

